

Wallowa County ESD – IT/IS TECHNICIAN

GOAL: WCESD is seeking applicants for an entry/mid-level position as a system administrator. The successful applicant will work closely with a team of 3 others to meet the technical needs of Wallowa County Schools. We are seeking applicants with a friendly attitude and an eagerness to learn.

COMPENSATION: \$18-\$30 /hr D.O.E.
Employer contributions to pension plan (PERS)
7 Paid Holidays, Accrued Sick Leave, Paid Vacation, Discretionary, & Personal Days
Comprehensive Medical Coverage

QUALIFICATIONS:

- Formal Training in a technological field. (Academic Credits and/or Certifications)
- Experience troubleshooting computer hardware & software. (PC required, others desirable)
 - Microsoft Windows & Office Platforms
 - Others desirable (ChromeOS, iOS, Linux, etc.)
- Ability to work in diverse conditions including:
 - Lifting up to 50 lbs
 - Confined spaces
 - Heights
 - Typing accurately, faster than 40 words per minute
 - Indoor & occasional Outdoor environments
- Excellent written and verbal communication in English
- Ability to handle the responsibilities of confidentiality. Documentation of or ability to pass a criminal background check.

Additional Skills Desired:

- Experience in Remote desktop support.
- Experience in phone-only support.
- General Networking knowledge.
- Experience in an Active Directory environment.
- Experience with Google Workspace.
- Industry certifications desirable.

Job Duties may include:

- Providing technical support by remote access, phone, & in person.
- Troubleshooting hardware and software issues for end-users.
- Designing and delivering instruction on technology.
- Upgrading or replacing network cables.
- Troubleshooting network problems.
- Assisting other staff members in advanced network functions.
- Planning and executing projects or installations.

TIMELINE: Open until filled, as of 9/24/2021

Application and position description are available at the ESD Office, 107 SW First #105, Enterprise, OR 97828 or contact Gretchen Piper at gpiper@r18esd.org, (541) 426-7600.